Warranty & Claim Tracker

Complete the spa details, then copy exact coverage terms from your warranty document.

01 Spa & purchase information

Brand / manufacturer

Model / series

Serial number

Model year

Date purchased

Date installed

Selling dealer

Dealer / service contact

Warranty document / model-year version / link or file location

02 Component coverage record

Use the applicable warranty PDF. Record each component separately - terms may differ.

COMPONENT	COVERAGE ENDS	LABOR?	NOTES / LIMITS
Shell structure			
Shell surface			
Plumbing / leaks			
Pump / heater			
Controls / electronics			
Cabinet / frame			
Cover / accessories			

03 Exclusions & charges to verify

Key exclusions or conditions

Travel, diagnosis, access or other fees

Warranty & Claim Tracker

Use this page if a problem appears. Keep dated notes and copies of the claim evidence.

04 Claim details

Problem first noticed

Date first reported

Claim / reference number

Dealer / representative name

Issue or symptoms (briefly)

Error code / affected component

Phone / email used

Status / next expected decision

05 Costs & next actions

Quoted diagnostic / trip charge

Owner share / travel / access cost

Next follow-up date

Coverage decision date

06 Claim activity log

Record every contact. Ask for decisions and quoted fees in writing.

DATE	CONTACT / CHANNEL	OUTCOME / NEXT STEP

07 Evidence & completion checklist

- [ ] Warranty document saved
- [ ] Receipt / installation record saved
- [ ] Model and serial number recorded
- [ ] Photos / codes documented safely
- [ ] Written claim / notice submitted
- [ ] Written decision / charges saved

Reminder: Your exact warranty and applicable law control coverage. This is an organizer, not legal advice.